



Frequently Asked Questions

How do I use Success Tracker?

Please watch the video tutorial on how to use Success Tracker. Go to <http://www.mypearsontraining.com/successnet/> and find the tutorial on Success Tracker, "Getting Started."

Help I don't see the links!

I watched the tutorial, but I don't see links for "Manage Assignments" or "Build a new Test." If you do not have these links, complete the checks below.

Complete these checks:

1. Check to make sure you have Success Tracker as one of your products.
 - a. At the top of the screen, click on **My Account**. Listed here are "My Products"
 - b. If you **do not have Success Tracker** listed, please call 1.800.234.5832 to get the product access code for Success Tracker
2. If you **do have Success Tracker** listed as one of your products
 - a. Go to **Classes, Manage Classes**
 - b. Click on the name of the class you want to use Success Tracker to assign tests
 - c. On the list of products, make sure there is a check mark beside the Success Tracker product you want to use.

That's it!